

Refund Policies

The Web Creation Refund Polices:

Raj Web Solutions as Websites Services Provider, we take pride in delighting our customers. Refund must be requested by sending us an email. Request from any other indirect source cannot be considered and processed. Please review our Website Designing and Hosting refund policies.

Change of Mind

If the client changes his/her mind about doing work with Raj Web Solutions during the course of the initial Website Design or Development phase, the client will be responsible for the amount of work already completed. Depending on the amount of work completed at the time of cancellation, this may mean receiving a full refund, a partial refund, no refund, or owing additional fees. In order to protect clients from unintentional service interruption, clients wishing to terminate any services must request the service termination in writing.

1. The deposit paid at Raj Web Solutions covers the cost of Designing work carried out. For a Change of Mind refund request to be considered it must be received by our Sales department within 30 days from the date of purchase or once the Raj Web Solutions has sent the first design to the client, whichever is earlier! We don't require that you provide a reason for your request; however your feedback would be appreciated. All change in mind request must pass the Terms and Conditions outlined on this webpage to be eligible for refund consideration.
2. If a change in mind refund request is granted, the client will incur a 20% of processing fee, to cover the costs of refunding financial transaction and time spent on the client project.
3. If there are any other expenses for the project then that expenses will also get deducted from the deposited amount and will refund the remaining amount.
4. If payment is made by the credit card, refund will be issued to the original credit card provided at the time of purchase.

Domain Name

All domain names sale are made final at the time of purchase. You are the sole owner of any domain name registered through us. If you decide to leave our service for another provider, domain names are transferable and therefore not subject to refunds.

Changes to registered domain names

Changes to registered domain names (incorrect spelling, etc.) cannot be made once the domain has been purchased by our sales team. It is very important that you verify the spelling of your domain name, and it is recommended that you have someone else read it as well to ensure it is exactly as expected.